# **ADOPT-A-FAMILY** FAQ'S FOR DONORS

The holidays are just around the corner!

Join us in providing hope this holiday season. Every year, through our Adopt-A-Family program, community members and local organizations come together to make the holiday very special for our clients and their families.

#### **HOW DOES IT WORK?**

The program matches each donor with a client family of The Guidance Center. Families come from one of our three clinics: Long Beach, Compton and San Pedro. Adopted families come from all different backgrounds and face many challenges and hardships. We have clients with families of all sizes and truly appreciate adoptions of any of our families.

## HOW DO I KNOW WHAT TO BUY?

We'll provide you with a brief summary about the client and family's favorite spots to shop, eat, and visit to help you make your purchase(s). Sizes will be provided for wish lists that include clothes and shoes. We invite you to wrap each gift for your adopted family. Make it festive and fun!

#### **HOW MUCH SHOULD I SPEND?**

We ask that you spend whatever you are comfortable with and can afford. Any amount will be a tremendous help for one of our families.

## WHEN SHOULD I DROP THE GIFTS OFF?

Sign up information will be shared once you have been matched with a family. Deadline to drop off your gift is December 19th. \*\*IMPORTANT: Our offices are closed 12/22/23 through 1/1/24.

## WHERE SHOULD I DROP OFF THE GIFT?

Please drop off your gifts and cards with our wonderful reception staff at our Long Beach headquarters. We are the bright green building located at 1301 Pine Ave. on the corner of Anaheim and Pine.

## **CAN I MEET THE FAMILY?**

Due to client confidentiality and safety, you will not be able to meet the families in person.

## **CAN I MAKE A DONATION ONLINE?**

Of course! If you would like to participate but are unable to shop for a gift, you can make a donation of any amount and we will gift the family with a monetary gift card so they can go shopping on their own! Please visit <u>tgclb.org/donate</u> and select "Adopt-A-Family" in gift designation.

#### CONTACT LORRAINE LYOU FOR ADDITIONAL QUESTIONS LLYOU@TGCLB.ORG | 562-485-2276